

TCCT Keeps Eyes on Shopee, Major E-Commerce Player For Limiting Shipping Options

As the online social media talked about Shopee, a major E-commerce player with an online marketplace platform imposing limitations on shipping options by being the one choosing shipping, which might negatively affect sales of sellers due to lack of convenience from inability to select shipping options, and potentially higher shipping cost,

Mr. Somsak Kiattichailak, Secretary-General of the TCCT, stated that the TCCT had monitored and inspected commercial behavior of Shopee, a major e-commerce marketplace platform, and it appeared that Shopee had announced a change in shipping method from the user being able to select the shipping method, to only specific shippers with standard delivery, which might negatively affect sellers due to lack of convenience from restrictions in shipping options to designated shippers, and potentially higher shipping cost. This shipping restriction might be an unfair restriction which might violate the Trade Competition Act B.E. 2560 as unlawful market domination, the penalty of which was not more than two years of prison time or fine of 10% of the annual income at the time of violation, or both. Furthermore, in case of unfair trade practices that harm other businesses, there will be an administrative fine of 10% of the annual income at the time of violation.

The Secretary-General of the TCCT added that there shall be investigations on shipping restrictions imposed by Shopee, along with other e-commerce entrepreneurs and any violation shall be strictly handled per trade competition laws. Any entrepreneur affected by unfair trade practices might file a complaint at the office of the TCCT, or call 02-1995444 or send an e-mail to the address info@TCCT.or.th.