

TCCT Invites Food Delivery Platform Players to Online Meeting to Assist Small Restaurateurs.

According to news on the social media and mass media, food delivery platform players called for over 30-35% of Gross Profit (GP) rate from the restaurateurs, thus affecting the SME restaurateurs that had already endured income loss due to the COVID-19 pandemic and subsequent dependence on online food delivery by a large degree.

Mr. Somsak Kiaticailak, Secretary-General of the TCCT, revealed that on 12 May 2021, five food delivery platform players (Grab, Lineman, Gojek, Foodpanda and Robinhood) to an online meeting to assist SME restaurateurs by collecting GP and other expenses from the latter at a fairer rate and prohibit the food delivery platform players from violating trade competition laws. Currently four food delivery platform players (Grab, Lineman, Gojek and Foodpanda) collected GP of not more than 30% (excluding VAT), while Robinhood did not collect GP. One important issue was that the TCCT requested all entrepreneurs to consider reducing the GP cost and providing other relief measures to reduce impact from the COVID-19 on the restaurateurs.

The Secretary-General of the TCCT requested the food delivery platform players to consider possibility and suitability in providing assistance to restaurateurs during the pandemic and report to the TCCT within next week.