

TCCT summarized the guideline for assisting restaurants during the Covid-19 outbreak

Office of Trade Competition Commission (TCCT) invited five representatives from food delivery platforms, Grab, Lineman, Gojek, Foodpanda, and Robinhood, to virtually discuss with TCCT. In this online meeting, TCCT requested food delivery platforms to reduce the Gross Profit (GP) or commission fee to assist restaurants during the Covid-19 pandemic.

Mr.Somsak Kiatchailak, Secretary-General of the Trade Competition Commission, described that five digital platform providers agreed to reduce the commission fee as follows;

1. Grab agreed to reduce GP fee from 30% to 25% for 1 month from 1 June – 30 June 2021

2. Foodpanda agreed to reduce GP fee from 30% to 25% for 1 month from 1 June – 30 June 2021 in the Bangkok Metropolitan area.

3. Lineman agreed to reduce GP fee from 30% to 25% for 1 month from 1 June – 30 June 2021 in the Bangkok Metropolitan area.

4. Gojek agreed to reduce GP fee from 30% to 25% for 1 month from 24 May – 27 June 2021

5. Robinhood stated that they will not charge any GP fee and launch exclusive offers and promotions for restaurants.

Mr.Somsak also stated that if the Covid-19 situation is still not better, TCCT may request food delivery platforms to continually reduce GP fees and other fees such as advertising fees.